



# THE LONDON

STEAM-SHIP OWNERS'  
MUTUAL INSURANCE ASSOCIATION LIMITED

All correspondence should be addressed to the Managers

**A. BILBROUGH & CO. LTD**  
50 Leman Street London E1 8HQ  
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Facsimile: 020 7772 8200  
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[www.lisso.com](http://www.lisso.com)

7 November 2008

## TO ALL MEMBERS

Dear Sirs

### Contact Directory and Casualty Response Staff - Emergency Contact Numbers After Hours

An updated Directory is enclosed of the members of staff at the Managers' three offices with whom you are most likely to be in contact. It is hoped that the Directory will be useful and will assist in maintaining a strong line of communication with the Managers.

We also enclose for your assistance a contact card listing those members of staff who may be contacted after normal office hours in the event of an emergency.

The Managers will of course be pleased to supply further copies of either the Contact Directory or Contact Card as required.

The opportunity is also taken to provide details overleaf of the direct dial numbers for all members of staff in the London, Greece and Hong Kong offices during normal working hours.

Yours faithfully  
**A BILBROUGH & CO LTD**  
(MANAGERS)

 <b>THE LONDON</b> STEAM-SHIP OWNERS' MUTUAL INSURANCE ASSOCIATION LIMITED	
<b>MANAGERS: A BILBROUGH &amp; CO LTD</b>	
<b>EMERGENCY CONTACT NUMBERS - AFTER HOURS</b>	
<b>London Office:</b>	
Switchboard (Office hours)	+44 (0)20 7772 8000
<b>Directors:</b>	
Ian Ferguson	+44 (0)7768 066975
Ian Gooch	+44 (0)7850 715039
Mike Hill	+44 (0)1892 870650
Paul Hinton	+44 (0)20 7378 8878
	+44 (0)1892 661183
Anthony Jones	+44 (0)1483 835778
Iain Paul	+44 (0)7729 160088
Steve Roberts	+44 (0)7795 227144
<b>Associate Directors:</b>	
Ian Barr	+44 (0)7795 404124
Marcus Bucknall	+44 (0)7802 787698
Nigel Martin	+44 (0)1403 265645
Martin Smith	+44 (0)7860 275539
Garry Stevens	+44 (0)7801 393068
<b>Claims Staff:</b>	
Derek Avenell	+44 (0)1892 833460
Rachel Bellsham-Revell	+44 (0)7775 947435
Helena Biggs	+44 (0)7795 486925
Paul Bidley	+44 (0)1787 269317
Ian Carter	+44 (0)1932 841922
Simon Chapman	+44 (0)1435 873170
Peter Dul	+44 (0)20 8892 0580
Ioana Gonciari	+44 (0)7963 004784
Konrad Heene	+44 (0)7827 830215
Martyn Hughes	+44 (0)7795 227143
Craig Johnston	+44 (0)7967 039164
Simon Leslie	+44 (0)7776 182392
Daniel McHarg	+44 (0)20 8693 0841
Stephen Michaels	+44 (0)7795 838958
Sue Moyle	+44 (0)1732 354518
Constantino Salivaras	+44 (0)7929 042625
Philip Skinner	+44 (0)1689 858445
Oonagh Swan	+44 (0)20 8968 3567
Jill Watts	+44 (0)7771 696028
Deborah Yu	+44 (0)7515 474801
<b>Greek Office</b>	
Switchboard (Office hours)	+30 210 458 6600
Joanna Pavlidis	+30 210 994 8158
Sarah Mathiopoulou	+30 694 868 2137
Alexandra Nikolakoglou	+30 210 625 1996
Victoria Papageorgiou	+30 694 868 2140
John Warman	+30 210 895 3336
<b>Hong Kong Office</b>	
Switchboard (Office hours)	+852 3761 5678
John Williams	+852 9095 6670
Raymond Chan	+852 9155 6986
Paul Chu	+852 9155 2456
Lucinda Liu	+852 9155 8529
<b>Email for all contacts:</b> firstname.lastname@a-bilbrough.com (Always seek initial assistance by telephone)	

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DIRECT DIAL TELEPHONE NUMBERS FOR:

**A. BILBROUGH & CO LTD.**

Managers of

**The London Steam-Ship Owners Mutual Insurance Association Ltd.**

**LONDON: +44 (0) 20**

Mr D. AITKEN ..... 7772 8105  
 Miss J. ANDERSON ..... 7772 8092  
 Mr K. ATTWOOD ..... 7772 8096  
 Mr D. AVENELL ..... 7772 8015

Mr I. BARR ..... 7772 8152  
 Mr L. BEACH ..... 7772 8107  
 Ms R. BELLSHAM-REVELL ..... 7772 8236  
 Mr M. BERRY ..... 7772 8018  
 Miss H. BIGGS ..... 7772 8065  
 Mr P. BIXLEY ..... 7772 8055  
 Mr A. BLACK ..... 7772 8169  
 Mr H. BRENNAN ..... 7772 8141  
 Mr M. BUCKNALL ..... 7772 8017  
 Mr M. BULL ..... 772 8091  
 Mr E. BULMAN ..... 7772 8155

Miss N. CANNON ..... 7772 8156  
 Mr I. CARTER ..... 7772 8019  
 Mr S. CHAPMAN ..... 7772 8027  
 Mrs M. CLARKE ..... 7772 8159

Mr S. DODD ..... 7772 8160  
 Mr P. DUL ..... 7772 8037

Ms I. EXADAKTYLOU ..... 7772 8024

Mr I.A.M. FERGUSON ..... 7772 8051  
 Mr L. FITZGERALD ..... 7772 8109  
 Mr P. FITZGERALD ..... 7772 8142  
 Mr M. FLINT ..... 7772 8110  
 Mr D. FREEMAN ..... 7772 8168

Mr R. GANGADHARAN ..... 7772 8147  
 Ms I. GONCIARI ..... 7772 8264  
 Mr I. GOOCH ..... 7772 8047  
 Mr S. GUPTA ..... 7772 8145

Ms S. HALIBURTON ..... 7772 8134  
 Mrs K. HEARN ..... 7772 8062  
 Mr K. HEENE ..... 7772 8157  
 Mr M.D.M. HILL ..... 7772 8081  
 Mr P.S. HINTON ..... 7772 8061  
 Mr J. HOLLAND ..... 7772 8154  
 Mr M. HUGHES ..... 7772 8020

Mrs E. JEFFERY ..... 7772 8032  
 Mr L. JOHNSON ..... 7772 8031  
 Mr C. JOHNSTON ..... 7772 8021  
 Mr A.G. JONES ..... 7772 8131

Mr S. KING ..... 7772 8053

Mrs H. LANGSTONE ..... 7772 8022  
 Mrs W. LAWSON ..... 7772 8132  
 Mr P. LENCH ..... 7772 8112  
 Mr S. LESLIE ..... 7772 8026

Mr R. MAGEE ..... 7772 8034  
 Mr N. MARTIN ..... 7772 8085  
 Mr J. McGRANE ..... 7772 8135  
 Mr D. McHARG ..... 7772 8057  
 Mr B. McKEITH ..... 7772 8242  
 Mr S. MICHAELS ..... 7772 8163  
 Mrs M. MILONAS ..... 7772 8082  
 Mrs S. MOYLE ..... 7772 8059

Mr M. NEALE ..... 7772 8161

Mrs S. OWERS ..... 7772 8114

Mr I. PAUL ..... 7772 8227  
 Ms P. PAUL ..... 7772 8138

Mrs J. RAYMENT ..... 7772 8150  
 Mr S. ROBERTS ..... 7772 8235

Mr C. SALIVARAS ..... 7772 8060  
 Mr M. SHIPP ..... 7772 8102  
 Mr P. SKINNER ..... 7772 8066  
 Mrs A. SMITH ..... 7772 8166

Mr M.J. SMITH ..... 7772 8151  
 Mr G. STEVENS ..... 7772 8079  
 Mrs C. STONE ..... 7772 8246  
 Miss O. SWAN ..... 7772 8063

Miss V. THOMAS ..... 7772 8088  
 Mr R. TOGGWILER ..... 7772 8089

Mrs J. WATTS ..... 7772 8075  
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 Mrs L. LIU ..... 3761 5625  
 Ms L. SO ..... 3761 5627  
 Mr J. WILLIAMS ..... 3761 5619  
 Ms B. WONG ..... 3761 5611